The University of Akron **Classification Specification**

Job Title:Supv Business Office- WCJob Code: 41281Job Function:StaffGrade: 118

Job Family: Classified FLSA: Non-Exempt

SOC Description: 1000 Administrative Support Division **Date:** 3/12;2/07;1/04;11/03

Job Summary:

Supervise, train and assign duties for staff, student and temporary workers in the Wayne College Business Office. Coordinate office activities to ensure timely and accurate completion of duties.

Essential Functions:

35% Supervise, evaluate, schedule and monitor employees work.

20% Respond to and resolve inquiries and problems from students, faculty, and external customers.

20% Assist staff in the performance of daily work activities to include, processing payments from students, processing vendor invoices, coordinating disbursement of paychecks, preparing bank deposits, maintaining office filing system and databases.

15% Coordinate work assignments to ensure timeliness and accuracy. Recommend changes to workflow as necessary.

10% Coordinate departmental work processes to ensure compliance with University policies and procedures.

Education:

Requires 18 months of education or training beyond high school.

Licenses/Certifications/Requirements:

None

Experience:

Requires a minimum of 4 years experience in applying basic accounting and budgeting practices in an office environment. Prior supervisory skills required. Strong communication, customer service, problem-solving and computer skills to include word processing, spreadsheet and database capabilities required. Ability to perform various financial reporting duties and pay close attention to details required.

Leadership:

Direct supervision and evaluation of work as a first-line supervisor over non-exempt staff including hiring, terminating, disciplining; or functional guidance and/or project leadership over exempt staff engaged in activities of a recurring basis.

Physical Requirements:

Job is physically comfortable; individual is normally seated and has discretion about walking, standing, etc. May occasionally lift very lightweight objects.

Working Conditions:

No major sources of working conditions discomfort, standard working environment with possible minor inconveniences due to occasional noise, crowded working conditions, minor heating/cooling or ventilation problems, and/or up to 40% use of PC terminal.