



HIGHER LEARNING COMMISSION

230 South LaSalle Street, Suite 7-500
Chicago, IL 60604-1411
312.263.0456 | 800.621.7440
Fax: 312.263.7462 | hlcommission.org

January 13, 2017

Dear Visiting Team,

This letter is accompanied by a report of the responses received from University of Akron's student body through a survey conducted by the Higher Learning Commission in November 2016. The survey was intended to give all students an opportunity to participate in the accreditation process. Their responses may help you identify possible questions for your meetings with faculty, staff, and students during your visit.

The institution's president and accreditation liaison officer are copied on this message. Per HLC policy, prior to the visit the institution may provide the evaluation team and HLC additional information or other data in response to the student survey.

If you have any questions or comments regarding the student survey report, please contact the institution's staff liaison, Mary Vanis.

Sincerely,

Higher Learning Commission

CC: Dr. Matthew Wilson, Interim President
Dr. Rex Ramsier, ALO

**Higher Learning Commission
Student Survey Results**

**University of Akron
(N=575)**

Q2 - Please rate your level of agreement with the following statements:

Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Mean	Total
I am satisfied with the progress I am making toward completing my degree	25	38	34	233	230	4.08	560
Faculty who teach provide helpful instruction	12	43	81	268	167	3.94	571
Faculty are available when I need help	11	34	80	263	181	4.00	569
Course content is appropriately challenging for my program of study	10	44	78	254	178	3.97	564
Faculty who teach are knowledgeable about their subject areas	6	15	53	225	266	4.29	565
The school worked with me to identify an academic program that met my goals	50	85	111	136	122	3.39	504
An academic advisor provided me with accurate information about the requirements necessary to fulfill my course of study	57	63	88	167	177	3.62	552
An academic advisor was available to help me with questions about my course of study	45	59	89	169	186	3.72	548
I was placed at the appropriate course level that matched my academic preparation	22	39	53	224	199	4.00	537
When I have non-academic questions, I can reach someone who can help me in a timely way	39	45	118	190	122	3.61	514
Courses required to complete my degree are available when I need to take them	66	110	90	181	112	3.29	559
The communication I received from the school about the overall enrollment process was clear	35	55	100	230	136	3.68	556
Prior to enrollment, I received clear information as to how much my education would cost	45	86	108	181	128	3.48	548
Prior to enrollment, a school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education	100	117	104	82	61	2.76	464
Overall, I am satisfied with my experience at the school	40	44	83	223	174	3.79	564

Q3 - Is there anything else you would like for us to know about your experience at University of Akron? Please use the space below to write your answer:

The University of Akron's software is not good. Things like Springboard and The My Akron page often error, the class scheduling program specifically requires overrides by an advisor completely in error, and wifi signals are poor in most places across campus. However! The University of Akron's staff is excellent; they are always very polite and helpful when software fails.

The Integrated Bioscience program put together a unique model of outside corporate sponsorship for PhD fellowships that provide real-world networking and experience in corporate and K-12 education spheres. I love the opportunity this model provides and security in funding source.

I understand that some courses are required for a degree, however, most of the courses are not relevant to my current degree. And I understand the thought of being a "more rounded student", but it just seems that the university just wants your money. Also, the classes that are available for seniors are only available at times that are accommodating to a student who is eighteen years of age and is living at the university. The university does not take into account the adult learners who have families and jobs that help pay for school. A lot of people do not have the luxury of quitting their job and only attending school. Also, there needs to be more times of certain classes offered. Having only one offered time with only 25 openings creates a student that has to attend the university another year just to wait around to take one course.

The college of education is doing a horrible job of meeting the needs of their students. The field placements are not appropriate, and we do not find out our placements for student teaching until less than a month before we start which is unrealistic for scheduling appointments, resigning apartment leases, or anything. There are only one section offered of each class which conflict with other classes.

The professors suck. Classes aren't offered every semester. Dread my time here. Can't wait to graduate.

The college of education the Lebron James family foundation is horrible, and I would never recommend anyone to this. I have had only 1 appropriate field placement for my classes. I have had professors threaten my grade if I tried to find a location that was in my certification. I'm not sure why it is so challenging to find appropriate early childhood placements.

I had an intercollege transfer get lost for a year, which made me unable to graduate with the major program I was working towards. I contacted and spoke with many people about the situation in trying to resolve it. After sending an email to the University's president, the situation was worked out and I am not able to graduate with the major that I was working toward.

I wish instructors would not cancel class so much. It is not fair that I must pay full price for a class that does not meet for the full amount of time. If class has to be canceled so much, I should get a part of the class' cost back.

There are several courses required by the accounting curriculum that are Zero Value Added Classes. By that I mean a class where the information being taught would have been helpful 20 years ago but with everyone growing up with technology they only covered things that any high school freshman would already know.

I wish that I would've been made aware of the changes made for requirements in the program. I took time off from school due to medical reasons and when I returned there were some changes. I began my readmission process in October, began classes in June and had some thing sprung upon me. Also a graduate student that works full time, I wish that my summer classes would've been in the evening. That was a complaint that many other graduate students had.

everything is going well

They need to add more evening, weekend and online courses. Working a full time job, it's a real struggle having to make arrangements to go to a daytime class but that's the only time it's offered.

Parking is always a hassle, causing me to miss parts of class some days even when I arrive 20 minutes early

It would be helpful to me and students like me to have policies and programs in place that help students who are also parents. I have struggled since having my son. Having a designated place for nursing mothers to pump, having policies in place to allow students to take a leave of absence or time off (without having to pay money to stay enrolled), or having health insurance included as part of having an assistantship as a graduate student would help out a lot.

I believe that the University of Akron struggles with communication. I have struggled countless times to get a hold of someone who can answer my questions, and I do not always know who to contact with the questions I have. I understand that a lot of lay-offs occurred because of financial distress, but I believe that the University has struggled to meet the needs of its students because of the lay-offs. Ultimately I believe that the University of Akron is the best school for me, and I am happy with my decision to attend this school roughly 90% of the time, but I do get frustrated when I can't get a hold of someone to answer my questions. When I do finally find someone who can answer my questions, though, they are usually very helpful. I just think that there needs to be better communication in the school (or at least in my college itself).

I found a great balance between classroom work and field work experience. Great support and collaboration between students and faculty.

Happy to be learning at such a great school! I drive an hour each way 4 days a week for it.

The University of Akron has a lot of potential as an institution of higher education. I think that the experience at the University of Akron has been difficult, but very rewarding with the diversity of people, ideas, and experience. We have very large issues with graduation rates, shared governance, sustainable energy consumption, and meritocracy within our teacher tenure system.

I am pursuing an alternate experience for my retirement years and I continue to see the colleges over educating college students for what is necessary to be successful in 80% of engineering careers. College is expensive maybe time to rethink what is needed for a successful engineering career vs what is needed in the research world. Calculus is not used significantly in the real world. Let's train students to be successful not experts beyond their need.

Focus more on minority student satisfaction, lack of attention will lead to loss of diversity on campus. I know this as I am a student leader for minority groups, who have discussed taking their education and funds elsewhere.

I feel as though both my professors and my school care about me as a person and are committed to seeing me succeed. That means everything to me as a law student.

A lot of the online pages need updated to be both accurate and functional. DARS is awful.

I appreciate the positive atmosphere and strides the University is making. As a non-traditional student sometimes it has been difficult to find classes to accommodate my work/school schedule. There has been changes and improvement in this area recently but was not available at the time I needed it. Please continue to make efforts for the non-traditional students. We work very hard at juggling many responsibilities to try and further our education as well as our other commitments. Thank you for your time and consideration.

A great school that advocates for their students. Affordable and willing to help students who have financial problems.

Relevant subjects are glossed over at best. As an engineering major, we have only briefly been familiarized with tools that will be applicable in future careers. There is too much emphasis on theory and not enough on application.

Overall, my experience at The University of Akron has been wonderful. I got involved early on in my college career, and that has made all of the difference. The faculty and students are great, and I feel like UA gives students opportunities to excel and grow every day.

There is amazing potential here. We as a community need to come together to further this institution.

I am enrolled in a master's plus certification program. I was never informed that I was not eligible for financial aid. By the time I WAS informed, it was too late for me to enroll in the payment plan option.

I am having good experience at the University of Akron. I am graduate student in Chemical Engineering Department. The courses offered are good and research laboratories are up to date.

The advising office isn't very helpful through email. I'm often referred to someone else that ultimately doesn't even respond.

In my opinion, the University of Akron is more interested in spending my money than in earning it. Many faculty are unhappy, and it is showing in their care for me as a student. Many still try hard, but are frustrated with red tape and political shenanigans. The accounting department is the only department that I have interacted with that maintains the level of professionalism in its entirety that I expect to receive from a University, especially as an adult, professional, non-traditional student. I hope that our new President, Mr. Wilson, will be enacting some changes that effect transparency and end the political games that are making my professors miserable, and stunting their teaching techniques, which also stunts my enthusiasm with the University. I would like to know that every employee, professor, and board member care equally for my success as a student. I would like to see that care put into more actions, specifically for non-traditional, professional, caregiver students.

The professors are extremely knowledgeable and well experienced. I have only come across one or two professors who seem to lack a desire to help students succeed, every other professor I have encountered has gone out of their way to help the class, or individuals, succeed to their best ability. I have encountered several professors in my degree program, Fashion Merchandising, willing to go above the call of duty to help us succeed and graduate on time. However, advising is a mess. I am consistently given the run around or no point of contact for some of my issues. My advisor has changed twice without so much as an email informing me of the change and each and every advisor has been unhelpful with my fashion merchandising degree program. When the school appointed advisors fail to understand my program requirements I feel as though I am not a priority for this school and neither is my degree program if advisors are not properly trained on how the program runs.

I have been lied to multiple times by academic advising and I have had money kept away from me purposely by the UA financial dept. I have also had professors who were downright rude and some who didn't understand the material they were teaching and no tutoring could fix that. The program is longer than any others, and I am now on a track to complete a four year degree in seven years. I want to transfer away.

My academic advisor has a degree in [...], which I find to make him/her illequipt to help me when scheduling classes. I get very nervous that I wasn't enrolled in the proper courses necessary in allowing me to proceed to the next semester. Above all of that, this person is extremely rude.

I have enjoyed my time at the University of Akron overall, however I quickly learned that the academic services department was much too bureaucratic for its own good. I could never get a concise answer when I had an academic question about course requirements, honors distribution requirements or getting transfer credits approved. Each question turned into a 90 minute ordeal of traversing three floors of student services talking to reluctant staff members that didn't seem to have any clue what they were doing or what department should even be processing the request I was making. I quickly grew disillusioned and stopped visiting with advisors and making my own decisions. It was much simpler and much fewer headaches, and I have progressed just fine through my degree without the extra complication from the needless paperwork and policy created for no reason other than to artificially create a feeling of business. My professors are wonderful, and they are the best thing about the school.

Nursing faculty are amazing. Always willing and ready to help us students. They are, unfortunately, overloaded and understaffed, so they do the best they can.

Overall a positive experience. It would be helpful to have more course options, particularly for very popular and required courses. Sometimes difficulty level of course content seems a bit low. When trying to contact various departments, it seems that some employees are not well-rounded in how well they're informed, often one gets shuffled to another in the hopes of their ability to assist. The courses taken that have a broad appeal, well-rounded, have been very good. It is appreciated that there are opportunities for open, public lectures.

So far everyone from every department has been very responsive. the IT department at the law has been especially helpful and patient.

The Child Life program at the University and the staff under the direction of [PROFESSOR] are phenomenal. I already have a Masters in Education, have taken many classes over my lifetime and have NEVER see a department work so closely together to ensure we are getting cutting edge information, plus, I have never experienced staff (across the board) that want you to succeed! It is obvious they put in a lot of work behind the scenes to make it a smooth transition from one class to another. The program is highly competitive and we are taught by certified Child Life Specialists. The success rate for passing the national certified exam is VERY high for Univ. of Akron students. It doesn't get any better than that!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

I was told I could get Masters of Science C&I with Visual Arts Licensure. I am trying to get information about enrolling for my second semester in some of the 21+ credits of classes for my area of concentration (visual arts). It does not appear that most of these classes exist for me to enroll in the spring. I can not get any answers from administration. I just get the run around and It looks like these programs do not even exists. Why do the have this degree on their website, and why did I sign a contract for it If they are making a lazy attempt (at best) to provide classes for it. It really shouldn't be so hard to sign up for a class.

UAkron is a surprisingly high-caliber university. I have been very satisfied with my degree program (the new corrosion engineering program) and have witnessed through multiple internships how impressed employers and corporations are with Akron students. Coursework is challenging, but instructors and assistants are there to help. For a division 1 university, only one of my classes in my entire college experience so far has had more than 30 students. Student programming (including tours to museums, theater, amusement parks, etc.) is top-notch, and available to everyone. Extra-curricular organizations are a large part of my experience as well, including leadership in a few, and UA gives a LOT of support to these organizations, including financial & travel support for design teams, and others.

The University of Akron is overall a good place to study, with plenty of job/internship opportunities. However, in relation only to academics, the financial situation has impacted the university bad. Classes that used to be taught by 2 to 3 professors is now only taught by one. Additionally, with the classes that still have 2 or more professors teaching it have been restricted in their teaching styles through poor management. Management is trying to

"universalize" each class such that each individual professor has to teach the class the exact same way as the others, usually through PowerPoints, and issue the same tests as the other professors. With each student having a different learning style, and the teachers specializing in their own teaching styles, this restricts both sides. Again, overall Akron is a good place to learn, but I'm beginning to feel disappointed in my choice.

Akron University has not lived up to my expectations they are very difficult to deal with and hard to get ahold of when you need them.

Classes are not available when the cycle says they should be. Lack of a division chair causes stress and confusion.

The advisors for the CAST program are sub-par. I frequently have to wait for a response regarding questions I have about courses, enrollment, credits, etc. I am a commuter, so I cannot easily go and meet with my advisor, but I had to make time to do so because I had gone weeks with no response via email. In addition to the miscommunication, I was told that certain classes I had taken, but that my DARS report said I needed, were not necessary and that I should just "skip" taking certain classes because of my student status (I am an adult student returning after a hiatus and I have many credits from another school). However, this was not communicated to me or reflected in my DARS report. So now I am somewhat lost as to whether or not I actually need those courses, or if I will someday get another advisor and it will be a different story.

The students and faculty are extremely nice from at least the ones I've met and talked to, especially my professor for Greek mythology

[PROFESSOR] is amazing, and a boon to this University. [PROFESSOR] is as engaging a speaker as I've ever encountered, and the brass faculty is extremely solid. Bravo UA!

Last year I was a biology major in the Honors college and the classes were not well designed and the honors staff including the advisors were awful. They were hard to get ahold of and acted like I was dumb when I had questions about enrollment. There was little communication. However this year I changed my major to psychology and go to the College of Arts and Sciences for advising and I have had nothing but good experiences and interactions since.

I am a continuing education student and have now taken two classes that I did not need for my major. It is very frustrating because I could have taken other classes in place of those classes that I didn't need. Now I have to pay more and take more classes.

I enjoy attending the AU. I have and had good teachers. I enjoying attending a University that is diverse.

My only complaint about the Myers School of Art is the strong bias toward graphic design due to the director having a graphic design background. Painting, drawing, metalworking, ceramics, and sculpture take a back seat to graphic design which is splintering the school. The other department instructors should be doing more to ensure there is more cohesion within the school and student body through multidisciplinary collaborations. Having said that, each separate department have decent programs to ensure every major leaves the school with good technical skills. Having masters degree programs would be nice instead of having to attend other schools to further one's education.

The tutoring system they have here on campus is great. There's always somebody there to help me. Although they may not always know how to help, it is still beneficial. No matter how difficult a class can be, Akron has more options to help you out than you would think. Failing a class here can only result from someone not trying hard enough. The University is doing everything to the best of their abilities. I'm am proud and delighted to call myself a Zip!

The departments don't know their responsibilities. Out of state transfers get botched. They don't update the database in a timely manner (they just input my information from my 2011transfer, after I made a serious

attempt at getting the paperwork for graduation in order). The administration and many professors feel that the students are not the customer, and treat us as a "necessary evil" part of their jobs. My advisor told me that he didn't have the time to help me figure out a path to graduation because of my botched transfer, and that I was on my own. Because they didn't update the database with my transfer, DARS would not give accurate information, thus I took about \$12k of courses that I didn't need to. Many of the math professors are particularly bad at teaching. The university in general makes the mistake of equating course difficulty with educational quality. The university does not take appropriate precautions to secure the WiFi logon. Student design teams are a positive.

The resources available in our labs is severely lacking. Most of my labs in our program require parts to build and measure our electrical circuits. Nearly every lab there are not enough parts for the whole class or they are completely different parts than what our lab specified. It is incredibly frustrating to have to wait for someone else to finish their lab in order to have access to the parts necessary, or even to have to cancel lab. I am also highly in satisfied with advising. I always feel that I cannot trust my advisor. She has steered me wrong many times and seems that she isn't "all there" when I speak with her. I get the feeling that she is trying hard to squeeze an extra semester out of me. My enthusiasm for my education is not what it was when I first started at UA 3 years ago because of the rigidity of the lab courses and general lack of resources in the classroom. This semester alone I have missed 3 labs because our class of 15 has equipment for 4. This needs to end

The majority of professors are committed to the excellence and success of students. The degree programs are robust and well structured at the CAST building. I enjoy the use of Springboard to compliment my classes. I feel safe and secure at the University and trust my professors to help me with my academic and non-academic questions. Overall, my experience at the University of Akron has been very enjoyable and challenging.

The taste of the water from the school's water fountains all taste metallic. I am afraid I will receive an illness if I continue to drink from these sources. Even the water in the soda dispenser in the student union has a taste of metal. I am very displeased at the filtration system for drinkable water at the University of Akron.

class: Ballroom Dancing. In the school of Dance. From what I can determine a few years ago the instructor, who taught beginning B D and Advanced BD, had the students In the beginning class learn the basics in Waltz, Fox Trot, Rumba, Cha Cha, Tango and Swing. On the day of the final exam the students could invite friends and family to be in an audience watching the entire class dance these dances. This instructor left, it is not known why. Next came a woman who insisted men dance with men, women dance with women... the men left and did not sign up for the next semester. MEN ARE AT A PREMIUM IN THE DANCE CLASSES! This woman left, it is not known why. Now there is a man who, at one time danced in a chorus line. The class meets once a week for one and one-half hour. The instructor spends one-half of the class leading exercises and teaching chorus line dances. The next half of the class he teaches moves in W, FT & S, not as BR but Chorus Line. I wasted my money, feel cheated.

very disappointed at how unorganized the professors are.

TAs that take over classes should have a basic knowledge of the material they're supposed to teach.

The University of Akron has allowed me to meet and interact with some of the best peers I have met in my life and interact with faculty members that do care. With that being said, there is always room for improvement. Unfortunately, I have been faced with more professors that do not seem concerned about their ability to teach and/or my ability to learn, which overshadow the few professors that do truly care and are here to help students. I currently have a tenured professor that has expressed the fact he does not want to be here teaching us and is not concerned about what we learn. Professors also assign projects that have never been graded (expressed via an email) and exams have not been given back due to "grading issues." All of this just goes to show that what is in the best interest of the student is not being made a priority. As a student that lives more than 4 hours away, I do not feel UA is welcoming to all students (ie there is no fall break & the 11/23 is not off).

The University of Akron could improve itself by encouraging students to meet with advisors within their field more often; there seems to be less attention paid to students beyond their freshmen year when it comes to advising. Aside from this, the University is great.

The engineering degree programs at Akron are very well run with excellent professors and advisors.

I am very disappointed on the fact that, being a small white girl, I get constant sexual slurs from older black men. Whether they work for the university or not, it's unacceptable that this has happened to me on more than one occasion, when all I want is to walk to the student union for dinner. Instead I sit at my dorm scared that one of those men is going to follow me home. I do not feel safe here at night. I know there is someone I can call to walk me back to my dorm, but on a college campus that shouldn't have to be that way. College campuses should be safe, and students should be safe, and no one should have to call someone to walk them home just because there are older men walking around looking for teenage girls. It is unacceptable. I have not seen one cop here on campus, I see their cars, but none walking around trying to keep this place safe. I like this campus, it's beautiful, but there should be stricter police rules on stray men coming on campus and making it feel unsafe.

I chose to attend Akron because of their faculty and I am happy with my decision.

I am more than just satisfied with my experience. I am 62 and I was very nervous and unsure and I felt like I didn't have much to offer and that I would aggravate my professors. Everyone from the head of depts to the students have treated me with the utmost love and respect. And I have had no problems. This is saying a lot because I usually find fault with everything in my life the grocers, the doctors, the car mechanics, etc. I just feel like I am finally home. I am very happy here and I want to learn more and more. Great job Akron University.

To help you understand my answers, I would like to let you know that my only activities at school are that I play in the orchestra and I take cello lessons.

1. Having to take general education requirements are not helpful. We all know that UA claims it makes us well-rounded, but I don't think learning about the Aztecs is going to help me in my major. I'd rather take something related to my major. We all know that without making us take Gen Eds, the history department would cease to exist, thus, money would be lost. 2. There needs to be better grouping/prioritization for enrolling periods. The first half of the alphabet should go first for one semester, then the second half of the alphabet goes first for the second semester. I always got the very last enrollment period among my peers in my major/same year of graduation- very unfair.

The university does not have enough night classes available for people that work until 5. I have a full time job and I find it difficult to take multiple classes each semester because of the availability of classes. I think they should be more clear of when classes are only available in the fall or in the spring so students are able to plan their classes accordingly.

The food at the University is expensive. The university also cuts off the air conditioning too early. There have been days when the outside temperature is 70+ degrees and the dorms temperature 80 degrees. It is hot and very uncomfortable to sleep at night. Students here don't have the opportunity to learn from their mistakes when they have incorrect answer on test quizzes and exams. That's because of the professors. I think the university needs to offer more food options. And healthier food options

As an adult transfer student, I am disappointed at the lack of classes that are available to me around working hours. I have managed so far to fill my schedule, but it will come to a point that I have to choose work or higher education.

Several professors do not teach technical material in clear English, are not accessible (I have been stood up multiple times this semester and no email response), are unapproachable, have multiple choice tests on problem solving material without partial credit, etc. Very disappointed to have to try and use Rate my Professor to avoid all of the bad ones. Does a cost effective school have to have so many substandard professors?

Some classes for Mechanical Engineering are only available a certain time of the year. If you are not able to sign up for the class when it is available, you have to waste time and wait a semester or a year until it is available to take it. It is extremely inconvenient.

There are so many tenured and graduate faculty who've retired and who are not being replaced! It is hard to find a selection of courses in my discipline that I can take in the times I am available. UA needs to hire more full-time faculty to teach graduate courses.

If a teacher fails 80% of her class annually, has been on academic probation for multiple years in a row, why on Earth are they still allowed to teach here? Please evaluate [PROFESSOR]

Hire new faculty in the English department. It is disheartening to get a bad grade simply because a professor has a different opinion on the topic you're writing about.

I scored a 33 on the ACT, had a 3.9 GPA from high school and maintained a 3.8 GPA throughout my college career. I worked very hard in my classes and took 21 credit hours. I received wonderful scholarships my first two years at the University of Akron, but during my final years, I received absolutely no financial aid from the school. Also, I was in the honors college but had no guidance through the honors research project. The honors college and financial aid department are very ineffective and not helpful.

The class fees increased this semester without any prior notice.... That wasn't okay!

Information provided to students in general is inconsistent across campus- advisor says one thing, department another, DARS another. There aren't as many opportunities to discover careers across majors (engineering=many, humanities/language= not as much). Advisors are not always helpful, many times they don't know the answer or have wrong information when compared to others. They also don't want to do the work that is required, but will send student to another office or person to take care of said issue.

I am using the State of Ohio's 60-Plus program that assists seniors return to school with subsidized expenses. This was essential to my completing my Associates degree and is continuing to assist me in my Bachelors program.

Before college, I had been diagnosed with a type of dyslexia by a medical professional and was on an IEP program until graduating high school. My third year at the University of Akron, there was a hold on my account, barring me from taking classes. I was told it was because an administrator saw a tweet of mine, looked into my grades, and decided I was of academic alert status, even though I was above university standards. It was determined I had to get extra time for tests from the accommodation center. Who then made me pay \$100 for an IQ test and decided it was too high for me to have dyslexia, and made me do weeks of career counseling. After reporting all of this to the man in charge of my case, he had forgotten who I was and took the hold off my account. Since sharing my story with fellow students and professors, I've concluded that complications like this are not uncommon in the advising department.

It may just be in my academic major of computer science, but there is limited sections for many of the upper level classes I need to take to complete my degree.

1. Class selection is terrible. Departments want to be able to offer a wider range of courses that cover more topics; however, they are not given the budget or tools to hire professors to fill vacancies or cover new areas. For

example, the history department does not have an expert on Russia or the USSR. Additionally, the Civil War expert departed for UAlabama and has not been replaced, despite being one of the main areas of interest to students. This does not fall on the back of the history department but rather those who make the budgets and regulations regarding hiring. 2. Furthermore, I was unable to take the French placement test because my adviser did not know how it worked. Therefore, I went with cautious option and enrolled in French 102. I wasted 3 semesters learning what I learned in high school. This would have been avoided if my adviser was willing to help me. 3. This is disappointing given I am an honors student and chose Akron over UVA, UNC-CH, OSU-Honors, and Miami.

I was shuffled around a lot being a transfer student who completed an associate's degree from a different institution. I ended up taking 2 classes that I didn't need to take because 3 different advisers were unaware of my classes and how they were applied to my DARS. This time and money could've been spent furthering my degree in a more timely manner. This has been frustrating time and time again. I'm not sure if more training is needed in education advising for professors but I had a horrible time with this.

Final aid office very unorganized and when you talk to someone you will get one answer and talking to another you will receive a different answer... college of education classes aren't offered at times during day in intervention specialist and mainly all my courses are in evening I don't suggest Akron to anyone!

Most of my professors are awesome. I've had a couple of okay ones and 2 bad ones. So as far as that goes I am extremely satisfied. Academic advisors are the worst here. They aren't helpful, and in my case have done more harm than good.

I completed my first college degree at U of A in the 80's. I am back in school doing an RN to BSN program online. The experience has been positive.

I love my experience at Akron, but sometimes I feel like I am not the focus of the university. My education and happiness isn't the priority and making money is. For example: the way the scholarship system Akron has is almost underhanded, I lost my scholarship by not even .2gpa points and immediately afterwards I replaced it with a summer class and got an A, increasing my gpa well past the requirement and then it felt like I was told, "Haha. Sorry, too bad so sad." And then while the Market went through a remodel and it looks nice, I feel like the food portions are getting smaller and the prices are staying the same. Somebody told me they were weighing the food to make sure you weren't getting more than some new standard so now I feel like the portions from last year were almost twice the size as they are now. Like I said, I like Akron but sometimes I feel neglected and unsatisfied.

Not enough classes for Social Science majors

The graduate school took a long time to make a decision on accepting my application. The graduate school has only one person who could answer a question regarding fees for graduate students and could not be reached. The department of student life does not adequately allow students to control student lead processes; the department likes to have ultimate control with no negotiation. Akron is a great school with a lot of opportunities for its students.

Scheduling classes is an absolute nightmare. Core classes for degrees are offered at conflicting times with each other, or only one section available, or poor class times.

I had a lot of courses that I was interested in taking, but were not offered in a particular semester, or even in a year. It would be nice to have every class offered at least once a semester.

It is more difficult than it should be for someone in their 40s/50s, returning to school, to receive credit for life experience. I had to take courses that were immaterial in my opinion, just because they were "required for the degree"

This school is very underrated. People need to stop hating on it, because it really is a very solid school. Not a lot of flash and glamour, but the career options and academic programs are very good (especially the engineering).

The limit of class availability in the Biology and Chemistry departments for upper level courses is a nuisance for someone who is trying to graduate in a timely manner. I would suggest allowing smaller course sizes at the expense of smaller courses and a greater cost to greatly help those who are trying to graduate.

[PROFESSOR] is a terrible teacher and should not be allowed to teach introductory level courses, due to his inability to teach and demonstrate problems.

Need more diversity awareness

I was told my program was going to cost \$8,000, but I had to pay \$4,000 right off the bat the first half of the first semester, which came as a surprise. I was also not told who was supposed to register for the second half of Fall classes: myself or my academic adviser. Luckily, it was the academic adviser.

I have had a great experience at The University of Akron and I am glad I made the decision to attend school here. As a mechanical engineering student, the co-op program here far exceeds that of many other institutions. Having the opportunity to work in the Office of Admissions has given me a way to know more about this school than any other, so I am very thankful for the many opportunities provided here. Even though there are thousands of students, I am still able to feel like home here as I always see familiar faces and feel a strong sense of community throughout campus.

The University seriously needs to look into providing more online classes.

The college of business needs a lot of work! [PROFESSOR] however, has been the most helpful person in all of my four years at the University. The communication is lacking and the majority of the professors are horrible! I tell everyone I know not to go here because I have had nothing but problems but I kept thinking it can't get worse but it did.

It's the "Dark Horse" of Ohio.

Most of my classes get taken away when only about 5-10 students...which is still a class technically. So if we can pay our football team to essentially lose every year...or pay for the big ass stadium that we have to offer free stuff to even get it at least half full...then we can pay to have our classes open for students who are about to graduate and have waited 1-2 years for one required class... Makes no sense.

I am a College Credit Plus Student, so most of the questions do not apply to me. However, I answered the ones I could to the best of my ability.

The office of financial aid is incredibly frustrating and often places responsibility on other departments. I have not had good experience with the educators and the teaching assistants are even worse. I am overall disappointed in the university, and have been considering transferring. However, the only thing that UA has going for it is convenience.

Wonderful environment that stimulates the growth of knowledge, leadership, creativity, and higher knowledge. I love the amount of care and compassion given by each department to their students; as I can only speak for the engineering department. It would be nice to have classes that help to integrate engineering with other disciplines (i.e. engineering and human movement or physical therapy, engineering and fashion design, engineering and art, engineering and agriculture, etc.).

While attending at the main campus location in Akron, it appeared to me that many of the professors, especially towards then end of completion of my degree, treated the classes as a means for financing the department. I am a CIS networking major. One professor's first time pass rate for her class was less than %17. Second time, was roughly 20% and on the third attempt, she will pass the student. This was during the Proenza and Scarbourough times, so the financial strain being placed upon the institution, definitely felt true to life in the CIS department. The amount and cost of tuition is ridiculous here at the university of akron. The majority of professors are tenured and are so comfortable in their positions that they know they will not be replaced since the university is under a hiring freeze. They have kept me working on my degree for close to 6 years for a bachelors. Why should I have close to 70K in debt, for a degree from a univeristy that seems to be on the rocks.

Help has never been provided in any way, shape, or form.

I am a post secondary student, and your "professors" are absolutely terrible. [PROFESSOR] cancels class once a week and talks about inappropriate subjects that do not relate to the subject material. [PROFESSOR] undermines her students and does not come to class prepared. I will never consider this school for a huge education, and neither will any of the people enrolled in my PS classes, as well as my four other siblings. Quite frankly, this was a waste of time and patience.

The only easy thing to do at the University of Akron is submit a payment. My family and I have been confused again and again by how this university is run. Everything is difficult, and usually it is hard to get a hold of staff and faculty. My academic advisor has been great, but I had to get through a couple other advisors to get to my current one. The policies are strict, it seems as if the university is lying in wait for you to make a mistake so they can penalize and charge you for it. There are some professors at this university that you could not find anywhere else. Great people with hearts to serve students. Then there are professors that make poor decisions and confuse leadership as tyranny. A friend of mine wrote a paper in a writing class that their professor did not like because of religious reasons, and that student was kicked out of their class with no refund addressed. That is just one of the professor stories, there are many more. Beautiful campus, great rec center.

It is safe as long as you stay on campus.

I am finishing my 3rd degree from UA. All have been good. As I get more involved in industry the professors are willing to help with out of school challenges as well. I wish class projects though could be tailored to a students needs better, rather then just a project for the sake of doing a project. For example, I have a market opportunity to design a website that will fulfill a customer need. Yet in my software design courses in the MSMIS program, I can't use those class projects to work onow solving a real world need. Rather I have to do a made up project from the professor. This is not as helpful as in the first option I would be gaining real world experience while getting my education. And once the class was over, I would have a finished product to show future employers, investors, or partners.

I am constantly disappointed with my education here at UofA. The American educational system should be scrapped. The politics involved in education is absolutely disgraceful. Instructions are always unclear and guidance isn't easily accessible. the system is against the beings. Modern day education is not worth its price tag, at all.

Fantastic program and extraordinarily interactive with students. I remember being in contact with President Wilson for the entire enrollment process. He even introduced me to professors prior to enrolling, and now I am volunteering with those same professors.

Dorms are awful. Glad I chose an apartment as a freshman

The engineering technology department run by [PROFESSOR] has no organization what so ever and my advisors reccomend that i take more and more classes that dont pertain to my major in an attempt to keep us here an

extra year. the [...] department (run by [PROFESSOR]) faculty needs reevaluated as the program director and main advisor are very rude to students and bully them through the program as well as their classes. they are unwilling to assist in course work and respond to your emails and questions until weeks later after the test or the due date for your assignment. I cant speak for any other departments but the engineering technology department has been terrible and i could not have dreamed a worse experiance. Overall i am very displeased with my experiance at the University of Akron and if i could do it over again i would not come to study here nor would i let my future children attend this university

Transfer student in year 3, switched majors. Some general education credits and math credits transfered.

I love the University of Akron. I would never change my decision to attend school here.

Overall, my experience at the University of Akron Wayne has been very helpful and satisfying, but the Akron Experience class feels more like busy work rather than actual learning. We are nearing finals week in December and I've learned nothing from that class (because of the material and the instructor is not engaged with his students). The instructor just reads off of a page for fifty minutes and does not even know some of his students' names while we are on week eleven. Thank you.

Internship program for Accounting majors was extremely helpful

President Scarborough's tenure was a nightmare that made me seriously contemplate transferring schools. But I believe the university learned from the experience and is on the right track to make the student experience the best they can.

I spent my first year at the Akron-Wayne campus. The professors there were much more inclined to go out of their way to help their students succeed. Now I am at the main campus for the first time and I was amazed at how little the professors actually get involved with their students. It made me feel like it's all up to me on how I succeed in my studies.

The only problem I have experienced was with the online Intro to Psyc. Being new to the online learning, I was unaware that instructions were hidden in a survey. Instructions for assignments should always be available and easy to find. The class was so frustrating I dropped the class during the summer. It was one of my first class after a 30 year absence from school. I have not had that issue with the other 5 classes I have taken. I now have to take and pay for again during the Spring semester, because the class is a pre- req. I had numerous emails with the grad student asking about instructions, and as I wrote, out of frustration I dropped the class.

I have been satisfied with most of my instructors. There is only one instructor that I have been dissatisfied with because I did not feel he effectively taught the course. Overall, I feel I have been getting an outstanding education.

I don't mind the General Education classes, but I am noticing duplicate issues in the classes, mainly Diversity, Ethics, Humanities and Sociology. I don't mind learning this stuff once, but I am paying way too much money to take classes that just reiterate what I have already learned in another. And since I can only go part time these classes are causing me to take much longer in obtaining my degree in Accounting.

Many times that I went to schedule, classes would fill up immediately and they would not open anymore courses for that semester. It is now my last semester at Akron and this is the first semester I have not had an issue scheduling. Many of the teachers do not care how a student does in their class, even if the whole class is doing poor. A decent amount of the professors I have had at The University have been rated incredibly poor and it's too bad students are wasting so much money for below average classes/teaching.

1000 words is not enough to express my level of dissatisfaction with University of Akron. I attempted to get the Mechanical Engineering Technology program fixed but the administrators that I spoke with were happy with the way it currently is. Not only myself, but also others in this program had difficulty with not being prepared for certain courses, amount of "busy" work to be completed, courses not offered when we needed them and certain courses being a waste of time or "funding generators".

The College of Education is an unorganized mess

The administration clearly does not care about us as students, and refuses to listen to the student body about their concerns. Faculty are difficult to communicate with and are overstressed. Advisers are neither knowledgeable nor willing to help students, often providing incorrect information. The school refuses to reach out to students to help them or communicate helpful information. I am very displeased with my experience at the University of Akron. However, certain teachers and departments have gone above and beyond to try to make my experience helpful. The Women's Studies Department and Anthropology Departments are helpful in teaching and advising students, even those who are not majoring -- despite their lack of support from administration. The library staff is helpful and supportive of research needs as well.

Tuition is very expensive and I feel that some instructors are just not up to par with standards. Some of the buildings could use some help.

College is a waste of time, I wish higher education took the form of apprenticeships.

Academic advising is a joke. My advisor has changed four times during the duration of the three years I've been there. It's been so frustrating and they have not helped me in any way. I can look up my course requirement myself they don't need to put a hold on my account. It's time consuming and pointless for me to meet with someone that doesn't even know me and wants to help me schedule classes, when I'm explaining to them how to do it and it's their job to know how.

Nursing program needs a huge revamp. Is beyond disappointing.

I love the diversity and how the campus looks at night and in the fall. University of Akron has helped me explore new opportunities and new organizations. I enjoy being here but sometimes it can be so confusing when even my professor doesn't know how to help.

The New student orientation is very confusing and rushed

The [...] used to have great advising, but [PROFESSOR]'s replacement, [PROFESSOR], is awful. He does not seem to care about students and when going to advising in Simmons it's a gamble whether or not someone will be able to help you. When the [...] has a reputation for being prestigious, it would be suitable to have academic advisors that matched. [PROFESSOR] was great, I'm disappointed in the direction the [...] has moved in (regarding advising) since her absence.

Being a part time student, it is tough to get classes when I need them. Some are only offered in the Spring and prerequisites can't be taken before.

The teachers are trying their best but the school itself isn't helping. A lot of the things teachers need and use are very outdated which impedes on their teaching ability.

I am someone that went here for two years as one major and then made a huge change to a field not related to the previous one in any way and I was able to get so much help and support during the change. I really appreciate all the help that the advisors here are (from both colleges within the university).

Akron is wonderful for non traditional students!

The level of academic scholarship in the University of Akron's history department is outstanding.

Your joint program between Kent State needs some alterations to make it operate more smoothly...more teachers that can teach the first year theory class at a fairer level...then again that professor is at Kent state...but overall Akron is a great experience.

the advising office does not listen to the student but tells the student what they feel is right for the student. I have used up all my aid and still not done because the advisors placed my into the wrong classes for my majors, costing me thousands. I am still trying to complete my associate level classes even though I graduate in May(?) because of the lack of classes offered and or space available for students to get enrolled. especially the cisco and Microsoft networking classes which only offer a total of 56 seats for the series of classes per year so if you miss enrollment, you are forced to wait for a year, to take required classes needed for graduation. 5 years over \$60k invested and I still am trying to take associate level classes to finish my degree requirements. this school needs to put the student first not look at dollar signs.

A lot of the professors at Wayne college do not offer you any extra help and will not explain to you in more detail about the content they are covering.

The University of Akron has prepared me for the workforce while challenging me along the way. I have become a better scholar and person since attending this institution. I love my school and would recommend it to anyone.

I really appreciate the EXL center here at UA. I am in the Skills for Community Engagement Class, and it is engaging, empowering, and supportive. The small class size allows the students and professors to connect. The basis is an understanding of self, through mindfulness practices, which gives one the capability to actively listen & respond to the needs of others. Universities so often market the idea of making a difference in the world, but it wasn't until this class that I really felt like I was being taught how to do so. I also really appreciate the support provided to student groups. I have been involved starting/leading several groups and it's been wonderful to experience myself as a leader (a position I had never thought I could handle), and to meet students who really appreciate the people/group they are involved with! The professors & faculty here are really great. One thing I would recommend is better organized advising/communication between students/advisors.

The marketing department is a joke. There isn't a class I have this semester when we don't meet one of the days we are scheduled. I feel like I'm being cheated out of my last semester of college. The teachers don't seem to be enjoying teaching. Besides like [PROFESSOR] she's an MVP and more teachers in this field of study should teach like her.

Programs are underfunded so a rotating basis of courses is necessary. This extends the time I need to be here.

Online Gen Ed classes- such as cultural/ diversity- would be helpful to my schedule.

School is over priced to place warm bodies at the front of the class room. Most teachers have a bad attitude, and do not realize if all student were to leave, so would there employment. I am extremely dissatisfied with the education I have received. If I was not so deep into the degree I would leave for Kent State.

I love this school and I am so happy with my decision to come here. This school cares so much about our futures.

great school, however, gives very little financial aid, bad advisors

Certain things were unclear like the total number of credit hours I needed in order to graduate. The program curriculum says one thing and the overall Akron curriculum to graduate says another thing. And some things that were offered on campus like events are sometimes not advertised well.

I have attended and graduated from schools that were more than twice as expensive as Akron and given my experiences here, I believe it is an excellent value for the money. Would recommend to others.

I like to say that the U of A is my home because I grew up here. I left my hometown of Cincinnati at age 17 and never looked back (22 now). I found my passion, interests & best friends here at this institution. I've laughed, loved, worked & cried here & I would say nothing is of regret; however at this moment in my career at UA, I have been left feeling stagnant, lost and ill-prepared. Knowing that it is in part my duty to assume responsibility for my education, but it is also my school's responsibility to provide help & support where that responsibility may be lacking. I know only a handful of instructors who will stop to say hello & ask about my well being even though I know well over a hundred staff by name. I have a faculty adviser whom I can never get in contact with & often times am left to make irrational decisions regarding my career. I have been advised to take courses that have nothing to do with my major. Over all I would just like to see my tuition invested in the right place

They lie to students in my program (School of Counseling). They promise financial assistance, academic opportunities, and faculty mentorship. What we received was financial burden and unnecessarily high requirements, cut-throat competition and faculty-created wars within the student body, and requirements that were untold but required to graduate (I was informed my degree was a 3 year degree; it's turning into a 5 year degree). Horrible school, terrible faculty, and disappointing results.

Chemical Engineering is madness.

There needs to be a serious technology update in DARS and how we search for classes. Being able to read a class description when shopping for classes may decrease the number of withdraws. Also freshman, or really any student, should receive more detailed emails on how things work around here like the enrollment process, financial aid, E-journal access, tutoring, and what freshman need to complete like the sexual abuse video (I had no clue about that until my 2nd year).

The [...] needs to be friendlier and less judgemental. It is clear she picks favorites and you get the short end of the stick no matter how much work you do if you're not a favorite. I've taken way too many classes I do not even need and it is so frustrating. I cannot wait to be done with the University of Akron.

I feel more actual major specific classes times need to be offered. In my program, major specific classes are generally only offered once during the day and once during the evening at the main branch. This makes scheduling difficult and often results in students being unable to take the classes they need in the semesters they need to take them. I previously went to a community college and in many cases, multiple class times were available.

The professors in my program are for the most part incredibly qualified and helpful in all areas. Admins are not always as prepared, but faculty are generally exceptional.

The scheduling of classes, in my opinion is not fair. As a junior wanting to complete my courses as effectively as I possibly can, scheduling slots is not helpful to me in any way. Some of the courses are filled up by the time I get to register on my day and those are the courses I need on those certain days due to being a commuter living almost an hour away. It is not easy or even logical to come here for one class and leaving right after. That I'm my opinion needs to be fixed.

I don't like the school

Most of the professors in the mathematics department are fantastic. There are a few who just are not meant for teaching and are entirely unapproachable

Your advisors need work.

The school is struggling financially and so much of that is passed on to the students. Graduate students, many who have families to support, make well below a living wage and are contractually required to not have other employment. Add to that the always increasing and very expensive fees, and you have graduate students who are literally unable to put food on the table during their time here. We bring funding to the school, we are potentially some of the biggest donors post-graduation- it is so disappointing to feel like we are not just undervalued, but being taken advantage of.

When I went into the financial aid office to ask for help, the lady basically told me that it was because I was living on campus that I couldn't afford college. She told me I would have to figure out a way to pay for it by myself or I couldn't attend college.

I would highly recommend the University of Akron. The academic programs here are good. The career services and internship/co-op office are effectively helpful. There are many passionate students on campus, and it is easy to find a place to belong.

My experience has been outstanding. While the classes I am enrolled in are not always the most challenging, my Akron Experience has been phenomenal thus far due to all the opportunities to get involved with different student groups, as well as going to sporting events or hanging out with friends at the rec. I am so happy that I chose the University of Akron

The extra-educational programming efforts are fantastic

Overall, I think the university is in a good place right now. However, the ever-changing program in the college of education has caused a lack of organization. I came with the intentions of graduating in three years. As a result of the disorganization, I will have to take more summer courses. No one knows what is going on in the college of ed, and it's entirely frustrating.

As a graduate student I feel exploited given the assistantship of teaching an actual course (3 per year) and being paid at such a low wage compared to national standards for PhD assistantship and funding. Also being required to take 12 credit hours for department funding even if not required to stay full time as a graduate student. Assistantships in our department have not been increased in almost a decade. We receive no health insurance and given we are not allowed to cancel classes we teach, this creates a state of panic. Also never being secure in work study allotment even though graduate students are required to take courses during the summer and not encouraged to work on or off campus, leaves many students well below the poverty line.

It's very expensive and organic chemistry is very hard :-(

The biggest issue I have with the program I am in is the scheduling. Being a full time employee that lives an hour off campus, makes it difficult to find available classes. Evening classes are best suited for me but they usually overlap each other in odd times, or I have to go to Akron everyday of the week just to take one class a day. This is very time consuming and expensive considering traveling an hour each direction. If classes were able to be put in blocks instead of overlapping like they do, it would help reduce the amount of days needed to travel to school, also saving time to allow more focus on school work or daily living.

The displeasure of having to schedule the next semester of classes I need cannot be overstated. The process itself is comparable to countless hours on a stairmaster at the highest setting. Finding open sections of the courses I need is like looking for an Emily Dickinson poem that does not end in death or insanity.

I am in the final semester of my Master's degree in School Counseling. I graduated with an AYA language arts undergrad from UA that experience was wonderful. My graduate experience has been subpar at best primarily due to the School Counseling program being mismanaged as a clinical counseling program. The stated requirements and criteria "rules" are not clear or not in agreement with posted info. [PROFESSOR] and [PROFESSOR] are buddies and this has lead to a problem with the process as it has essentially made seeking guidance or assistance with anything in the program less than desirable. I have taken 50 credit hours in the program and have had 3 instructors who had school counseling experience/licensure. [PROFESSOR], [PROFESSOR] and [PROFESSOR] (no longer at UA). I have and will continue to advise students interested in a program for school counseling to go elsewhere. UA has a decent program if you are interested in dual to your PC. B/c it is a clinical program.

These answers only apply to he Wayne College Campus.

Professors were knowledgeable and helpful in obtaining my degree. The advising was somewhat helpful when I was able to get in the office. There is one advisor for the whole program, so it made it extremely difficult to find a time. The number one issue that I have and have overheard other students having as well, is the timing of classes. Classes that are only offered one semester out of the year are often overlapping. This makes it difficult to fit in all the classes needed to graduate on time or early.

Scheduling is BS. I was unable to get into a class that was required for graduation, and when I emailed the teacher, she was very unhelpful. Couldn't add me to the class and now my entire work/class schedule is all messed up. Very unhappy with the inability to get into stupid BS gen ed classes.

The biggest issue that I have is with the huge lack of information from the University. For example, I was initially given a sheet with the courses I would need in order to graduate, but no one ever followed up, and I tried (unsuccessfully) multiple times to reach my temporary advisor (my actual advisor was on sabbatical). I've also had other miscellaneous issues regarding finances and my student account, and I felt that I had to jump through hoops just to get the answers I needed. I have not enjoyed my experience at the University of Akron, and I do not think that I will be recommending this institution to anyone.

Overall, I have enjoyed my time at Akron. I am a senior now, and have always gone to Akron. I love the layout of campus, and the food has gotten better with Aramark. However, I do think that the classes and professors need revamping, especially within the classes for degrees. While learning the theory is all fine, we don't have enough practical application. I am an HR major, and in one class, we held mock interviews, which was a fantastic learning experience. But in a class I have now, I still have no idea about the topic (compensation) because the professor talks too much about how things were done back in his day. Many classes within my program seem really repeated, and a waste of time, since they cover the same basic material. Not all professors use technology, or even let us use laptops for notes, so it is frustrating to try to connect with a professor who won't connect with us and our learning needs. Akron needs to be upgraded in terms of courses and professors.

I was frustrated with advising as a freshman, but it has improved greatly since my freshman year. (I am now a senior.) We now have a Pre-Health advisor, which has been extremely helpful, although she was not available until last year, so I made many mistakes in scheduling my sophomore and freshman years. As a incoming freshman, I enrolled in a class which did not fulfill any requirements for my degree, and I still believe the University of Akron can do a MUCH better job at helping freshman students to schedule classes for their first semester. As a Resident Assistant, I interact with many disgruntled freshman students. Finally, I have been working with the co-op department to add a co-op to my transcript since April of 2015. Many of my emails go un-

answered and I was told months ago that the co-op would be added. It still has not been added. I am not able to obtain a chemistry minor because classes interfere with classes for my major.

Leadership is running this university into the ground, especially the Board of Trustees do not act in the best interest of the students! This is an extremely diverse campus in terms of race/ethnicity, first generation students and international students and their needs are ignored, money is thrown out the window for ridiculous things instead of serving those students!

Some upper level engineering professors who are on tenure really REALLY suck. And should be changed for the students sake. Other professors are fantastic.

Please change the [...] [PROFESSOR] because she is not in the right place especially for international students. She is just not professional and some times she clears my shopping cart with out asking me. Also the advisor of the [...], she is as bad as [PROFESSOR]. And students start looking for other schools and the main reason is because of their experience with the advisors and the way they have been treated.

I transferred from Akron back to my home state of PA and ended up returning to Akron after one semester. Akron is a great school, and that semester I was home I could not wait to come back.

None of the libraries on campus are open 24/5. This is really challenging for a student to access campus resources if an emergency might happen with their personal computer/wifi/printer/etc. Coming from a college where the libraries were accessible (except Friday 6pm- Sat 10 am), this has been a real disappointment. I understand staffing and money is a concern, but just one library open during the late night/early morning would be beneficial.

The Ph.D. program in which I am enrolled is not helpful with regard to degree completion. The focus is not on students and success. I twiddled my thumbs for a year waiting on my advisor to provide me with dissertation feedback, with my advisor taking as short as 1 month and as long as 3 months to provide feedback. My job now rests on my advisor providing me with feedback and that person is in no hurry and cannot commit to assisting me with graduation (the same advisor who assured my search committee last year that I would be done with my degree by August 1, 2016). It is now unlikely, based upon my advisor's turnaround time, that I will be done by August 1, 2017 and will forfeit my coveted tenure-track academic position. This is technically my 6th year in the program, and I was promised that 5 years was a possibility. No one else in my cohort has received their degrees.

direction of education for my degree is not to anything of industry standards. I started at another school and those courses are what gave me skills for the jobs I was offered and or have had. Akron is behind the engineering standards for reasons of those in-charge of the curriculum have not been keeping up with what is needed in the field. Meaning software skills/hands on skills are ignored because there is "not enough time" to teach these skills that students struggle with and end up skipping or sharing code and projects that are not by any means hard if the students were taught the skills formally early on. The other thing is the fees are not made clear for courses. In attempts to fix the budget which mostly comes from undergraduate payment the fees were raised along with what the fees cover being pulled back. One semester could easily have 1K in course fees to cover things like unlimited printing but instead the cutbacks cause the standard \$3.50 all student are given to print

I think the course curriculum for engineering is far more theory based than practice. I have had several employers tell me they wished I had more modeling experience and less software.

Akron has been great for helping me develop my career and prepare me for graduate school.

Certain departments here really want you to succeed while others (chemistry) make it really hard to get professors time and are just worried about enough people passing so they curve their classes a ton. Just because you receive an A in a class does not mean that you have A level understanding of the material.

I should have graduated about 4 semesters ago but since The University of Akron couldn't help me in the way they should have, the assistant dean finally stepped in this semester and set me up to graduate. I am very disappointed with my experience with the academic advisors I have had up until [PROFESSOR] took over my graduation plan.

I love Myers School of Art so much. Finding what I love has led me to love Akron - both the university and the city. I am happy with the information given to me about what is happening currently and about future opportunities. My advisor is the best I've had here. [PROFESSOR] is an angel and Akron is extremely lucky to have her. I am very impressed by Akron.

More of the same classes should be offered at different times. One class of one section in one semester doesn't help the busy schedules of students

Yes provide a CIS-Database Mgmt Major.

The academics here are good. The housing is awful. I am preparing for a third room change and continue to be dissatisfied with Akron. I feel like the RAs and other housing faculty do not care about their residents or the safety/comfortability of them.

Not clear what internships would count for course credit. In other words they pick and choose who gets credit and who doesn't. Does not matter on the experience you are getting. The department chair is an idiot.

Living on campus is beneficial for the first year, if you live nearby. After that, you may as well live at home and save some money. If you live an hour or more away, staying on/near campus 2+ years would be best, so not to waste time you could be studying. Wait until you know what you are doing to commute. I wish I had stayed on campus 1 more year. I am a sophomore who commutes approximately an hour, one-way, every day. Waste of valuable study time.

Although I am a freshman, and I am suppose to be "reviewing", I am not satisfied with college. I didn't come to college to pay \$20,000 to review. My classes are so easy it's ridiculous, and some of my classes are jokes. In 2 of my classes, I haven't learned anything all year, and I dropped one because of the instructor. She was a student teacher and shouldn't be. I only plan to do 2 years in school because of how ridiculous it is. It's the worst decision I've ever made. It's too expensive and for what. Classes that I took in high school, or teachers that just chat it up with the class all year. No thanks. If I wouldn't get stuck with the payment, I would drop out. I have good grades, but who wouldn't when they are learning stuff they learned in high school. My freshman year of college is just high school all over again, but this time I'm paying for it. Literally and figuratively.

I have safety concerns while on campus. I would not live near campus partially due to these concerns. Not enough parking during peak class hours.

The University of Akron has provided a place where I have been able to excel academically, professionally and socially. My experience with the professors in my department (Mechanical Engineering) was so positive that I decided to remain on after completing my undergraduate degree for both a Master's and PhD in Mechanical Engineering.

Some of the professors don't care about the well-being of their students are not willing to help them succeed.

I wish the University of Akron would take diversity and minority graduation rates more seriously people of color are not graduating from this school because the school does not want to allocate the resources for success.

Most professors in the engineering field are here just because of the research they do for the University. Most of them give little to no effort in teaching, and the vast majority have trouble speaking fluid English.

The school is great, but when I finally enrolled they charged me fees for some classes that I had no idea I should expect. It was like the university had hidden fees. Not a fan of that.

The university of Akron Scholarship Cap is an awful program and should be eliminated!

I have had an amazing time at UA through their student organizations and resources. They have fantastic and engaging student events. The only complaint I really have was the transferring of leadership during my time there and the changes that were made only to be changed back. I also can say that I only met with my academic adviser once since I enrolled in college classes - she was otherwise unavailable and difficult to work with. However, UA's online resources are clear and thorough enough that I was able to schedule my own classes and graduate a semester early on my own.

Some professors make their classes unnecessarily difficult. One class had test average scores that never went above a 35%. And when we asked the department they told us that's how it is and the professors can do what they want. Isn't it about learning? Not about professors showing how intelligent they are.

Making more class times available.

There is not an appropriate amount of teaching faculty in my major. Almost all of my courses have been instructed by a graduate student. I am about to graduate and am struggling to get letters of recommendation because of this. I went out of my way to meet professors, but it shouldn't have to be that way. I expect a professor to instruct my courses if I'm paying this much for tuition.

Classrooms are old and suck. They raised tuition right after I enrolled in the university. If I would have known that before I committed here I would have went to a different university. Dining facilities suck and they are robbing us by not allowing us to use our dining dollars on off campus locations like they use to let us.

What got me to come here to Akron was the co-op program. What got me to stay was the quality of my education and the near endless educational resources.

Perfect transition from a small high school to a college campus.

The University has provided me with so many opportunities and great ways to gain knowledge and get involved around the community. I know that when I leave here in two years, I will be very prepared for what lies ahead. This university is often considered the underdog, but in reality it is a hidden gem that holds some of the greatest projects. I would never be surprised if Akron made the next biggest discovery, and I am proud to go here. Go Zips. Forever.

College of Engineering support of technical projects is what pushes this school to compete with the best of the best in the world.

The availability of graduate assistants was scarce when I was first enrolled in the University of Akron which would have been more beneficial earlier on.

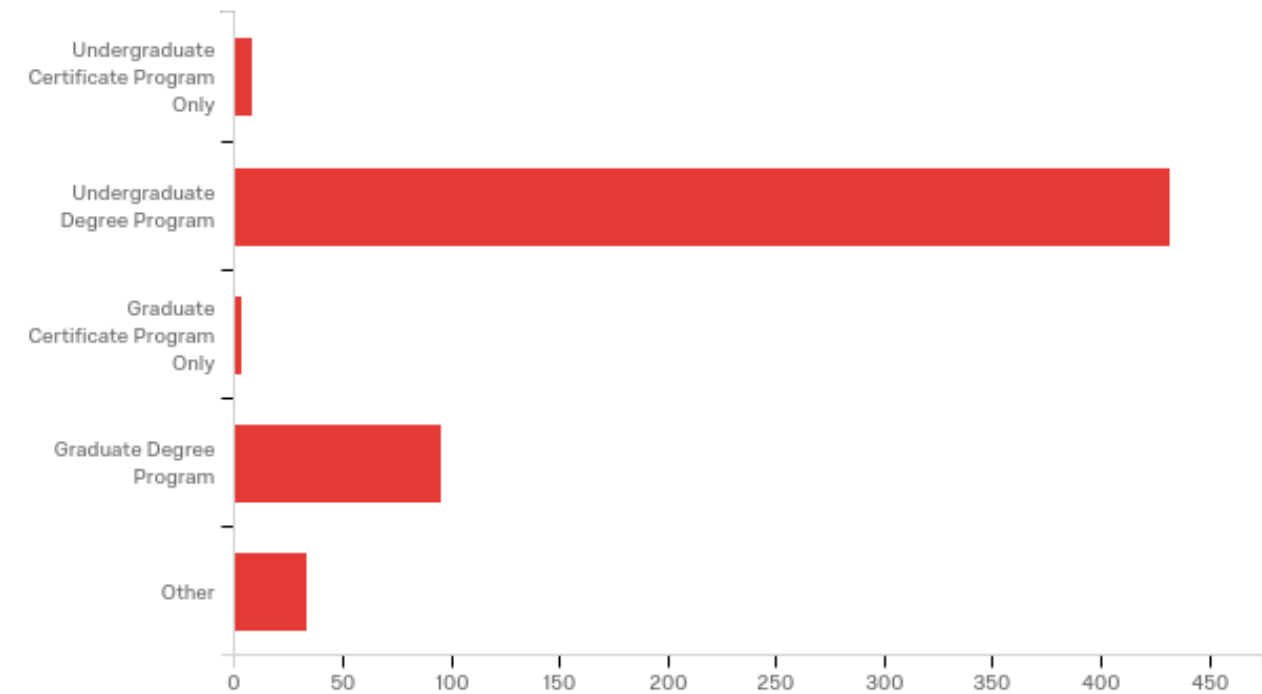
The professors, for the most part, are fantastic. The advisors, for the most part, are incompetent.

Yes.. This school is best!! I love this school. But if you can give more stipend to graduate students in Electrical Engineering department it would make life easy for graduates to live without finance problems.

It's a pretty good school. I feel like I am well on my way to becoming an engineer.

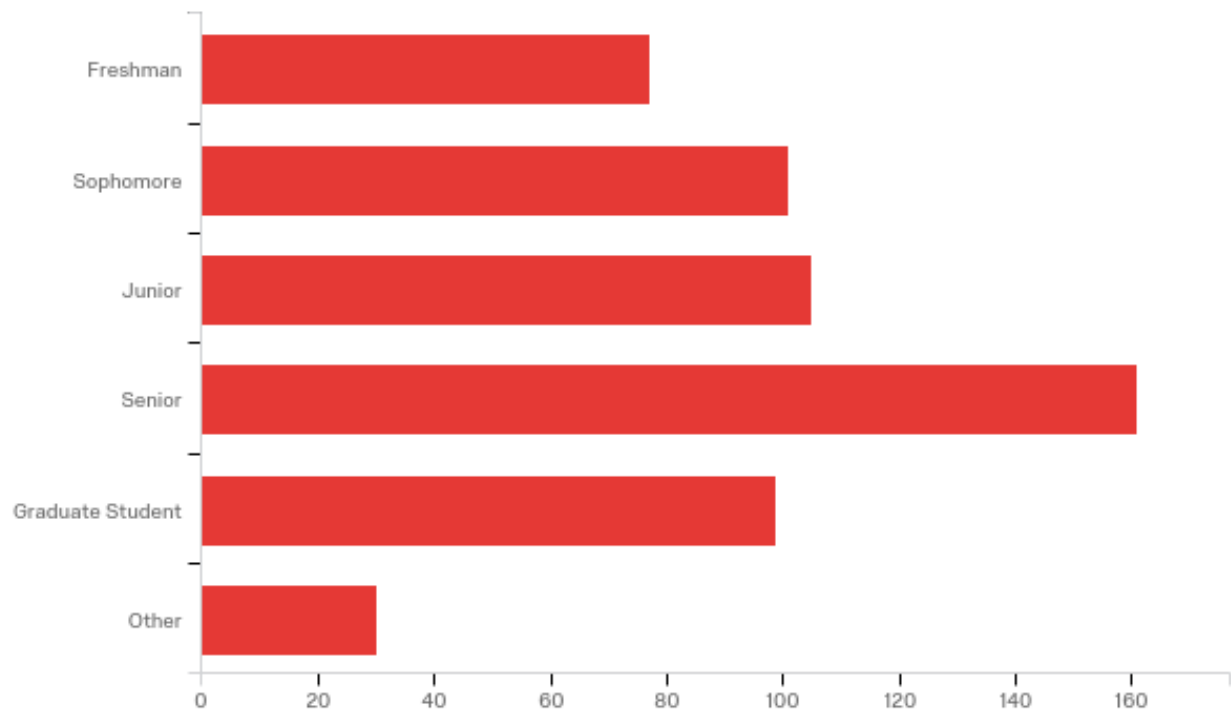
Q4 - What academic program are you currently enrolled in?

Answer	%	Count
Undergraduate Certificate Program Only	1.40%	8
Undergraduate Degree Program	75.52%	432
Graduate Certificate Program Only	0.52%	3
Graduate Degree Program	16.78%	96
Other	5.77%	33
Total	100%	572



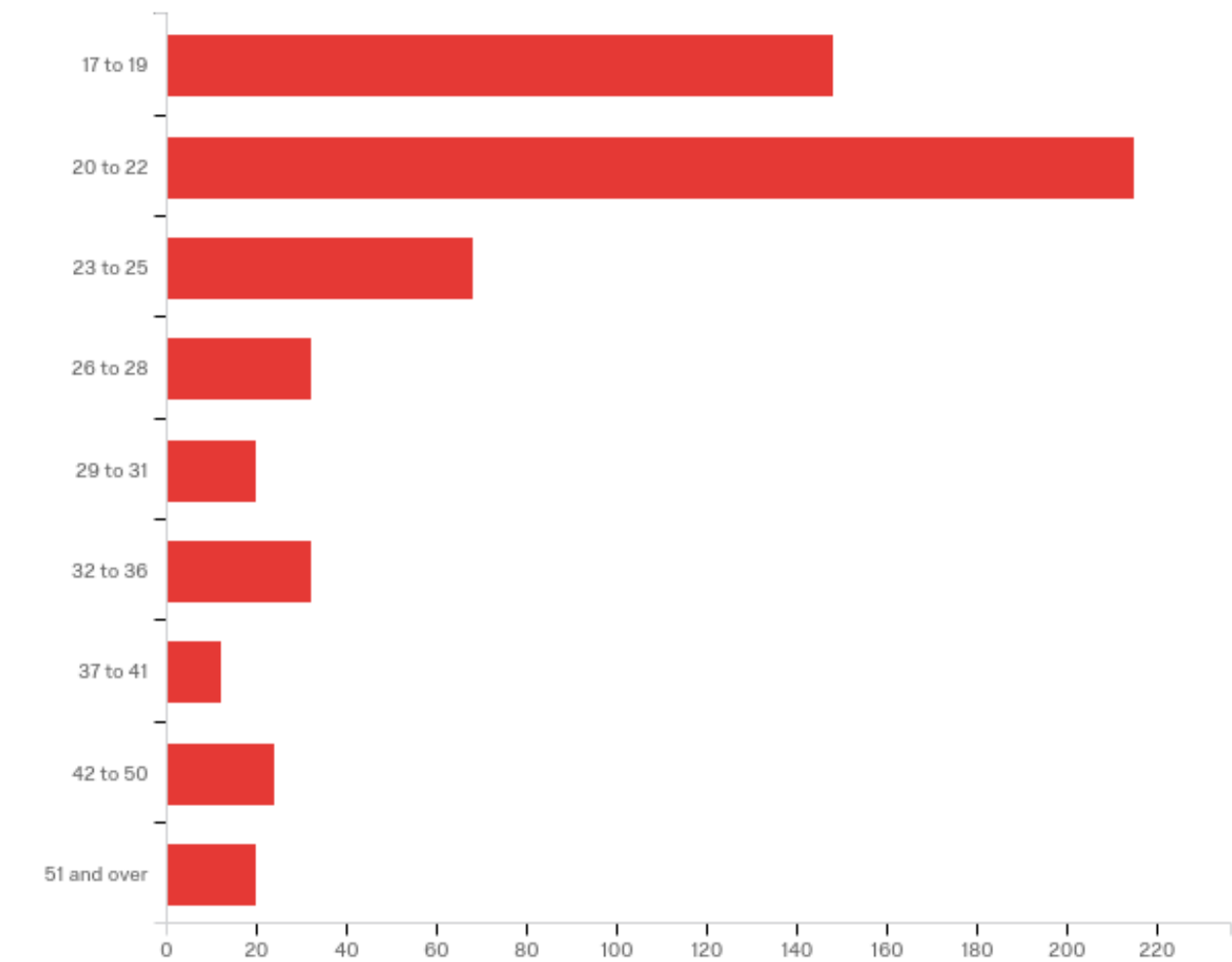
Q5 - What is your student classification?

Answer	%	Count
Freshman	13.44%	77
Sophomore	17.63%	101
Junior	18.32%	105
Senior	28.10%	161
Graduate Student	17.28%	99
Other	5.24%	30
Total	100%	573



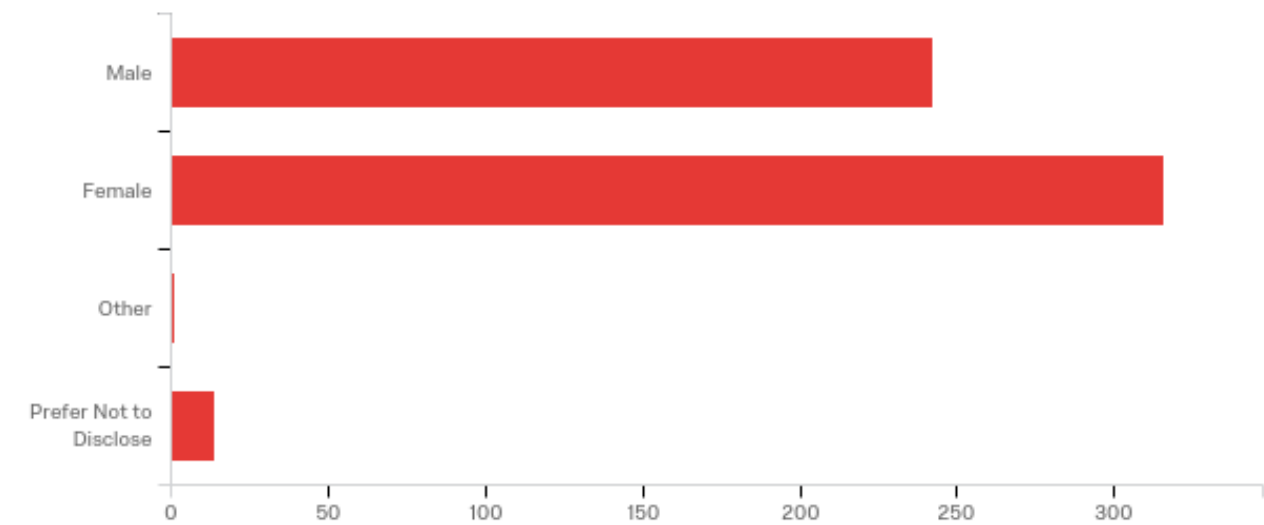
Q6 - What is your current age?

Answer	%	Count
17 to 19	25.92%	148
20 to 22	37.65%	215
23 to 25	11.91%	68
26 to 28	5.60%	32
29 to 31	3.50%	20
32 to 36	5.60%	32
37 to 41	2.10%	12
42 to 50	4.20%	24
51 and over	3.50%	20
Total	100%	571



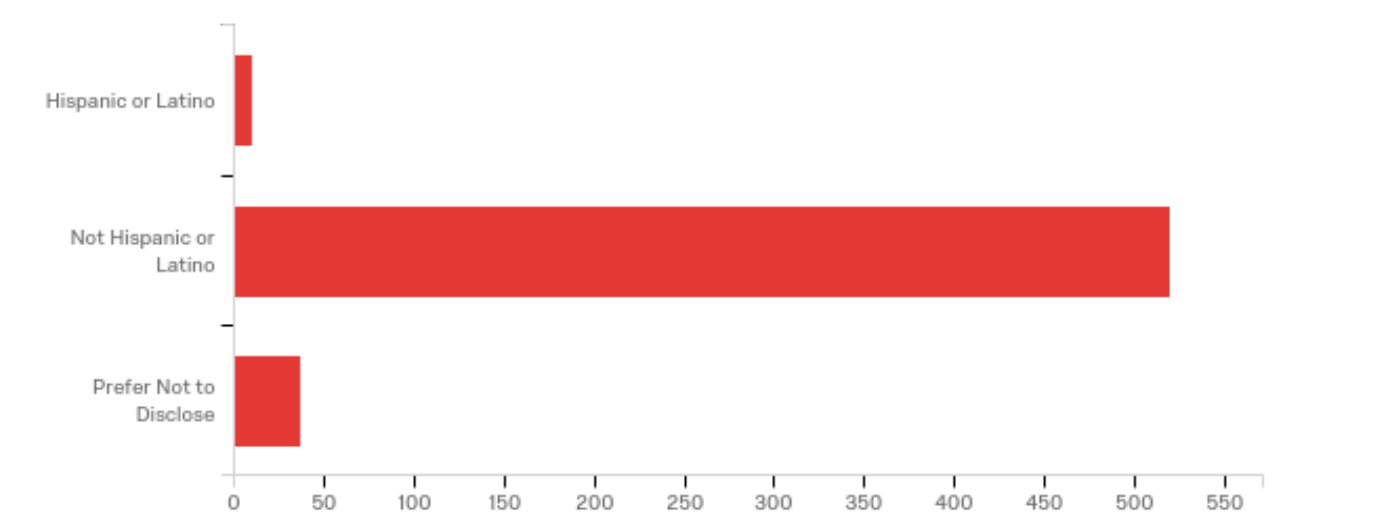
Q7 - What is your gender?

Answer	%	Count
Male	42.23%	242
Female	55.15%	316
Other	0.17%	1
Prefer Not to Disclose	2.44%	14
Total	100%	573



Q8 - What is your ethnicity?

Answer	%	Count
Hispanic or Latino	1.76%	10
Not Hispanic or Latino	91.71%	520
Prefer Not to Disclose	6.53%	37
Total	100%	567



Q9 - What is your race? (choose all that apply)

Answer	%	Count
American Indian or Alaska Native	1.05%	6
Asian	4.55%	26
Black or African American	5.94%	34
Native Hawaiian or Other Pacific Islander	0.52%	3
White	84.44%	483
Prefer Not to Disclose	6.99%	40
Total	100%	572

