The University of Akron **Classification Specification**

Job Title:Mgr Food ServicesJob Code: 42551Job Function:StaffGrade: 118Job Family:ClassifiedFLSA: Exempt

SOC Description: 2000 Finance / Accounting Division **Date:** 1/1/04;9/22/00;7/1/99

Job Summary:

Manage dining service operations by planning daily operations/special events, scheduling staff, ordering food, and estimating food and labor costs.

Essential Functions:

35% Schedule staff and supervise daily operations/special events.

20% Coordinate with customers to organize and plan special events that meet their needs and expectations.

15% Order food supplies from a variety of vendors.

15% Maintain budgets by estimating food cost, analyze inventory, and manage operating income.

15% Meet with department staff and administrators to properly address concerns and resolve problems.

0-5% Administer bargaining contracts.

Education:

Requires 18 months of education or training beyond high school.

Licenses/Certifications/Requirements:

Serve Safe Sanitation Certificate.

Experience:

Requires a minimum of 4 years experience in high volume catering and/or food service environment. Knowledge of inventory control, food and labor cost control, and customer service required. Ability to work a flexible schedule, supervise employees and staff a catered event required.

Leadership:

Responsible for directing and monitoring the work of student and/or temporary workers.

Physical Requirements:

Moderate physical effort required involving long periods of standing, walking on rough surfaces, bending and/or stooping; periodic lifting of moderately heavy items (over 25 lbs. -- 50 lbs.).

Working Conditions:

Standard working environment with possible minor inconveniences due to occasional noise, crowded working conditions and/or minor heating/cooling or ventilation problems. Near continuous use (>70% of the time) of a video display terminal.