# The University of Akron **Classification Specification**

Job Title: Library Assistant Job Code: 43711

Job Function: Staff Grade: 114

Job Family:ClassifiedFLSA:Non-ExemptSOC Description:3000 Information Technology DivisionDate:1/1/04;7/1/99

## Job Summary:

Provide assistance to patrons at the Information Desk and provide clerical support to the department.

### **Essential Functions:**

30% Manage the information desk by answering phones and responding to questions from patrons.

30% Perform numerous clerical duties including filing, faxing, making copies, and delivering mail.

25% Maintain office supplies and orders supplies or materials when necessary.

10% Perform data entry duties to account for inventory on the computer system and updates records.

5% Utilize the Akron and Ohio Link catalogs for locating books and records.

### **Education:**

Requires 18 months of education or training beyond high school.

## **Licenses/Certifications/Requirements:**

None.

## **Experience:**

Requires a minimum of 1 years experience in office practices and procedures required with at least 6 months within a library environment preferred. Customer service skills and basic computer skills required.

## Leadership:

Responsible for directing and monitoring the work of student and/or temporary workers.

## **Physical Requirements:**

Job is physically comfortable; individual is normally seated and has discretion about walking, standing, etc. May occasionally lift very lightweight objects.

# **Working Conditions:**

No major sources of working conditions discomfort, standard working environment with possible minor inconveniences due to occasional noise, crowded working conditions, minor heating/cooling or ventilation problems, and/or up to 40% use of PC terminal.